

Warren County · Ohio

TELECOMatters

our monthly newsletter of things that matter. all things Telecom.

for County Coworkers

April 2017

ShoreTel Desk Phone Update



As promised, we loaded your department logos for selection as a background. We are also approaching the next phase of deployment which will include the rest of 500 Justice Drive campus buildings. As we did with the first wave, each County coworker receiving a phone will attend a 60-75-minute, hands-on class to learn every button and function of the phone and desktop Connect Client application. We had great participation with Phase 1 with more than 300 coworkers attending.

Notify Telecom of Addresses to Flag in CAD

DID YOU KNOW we are able to notate addresses with citizens who are handicapped (deaf, blind, wheelchair bound, bed-ridden, etc), confrontational, history of abuse or complaints, etc. We can only do this for addresses that fall

within our dispatching jurisdiction (not city of Lebanon or city of Franklin limits). Doing this allows the Dispatchers in the Warren County Emergency Services Communications Center to alert police, fire, and EMS as they respond to an incident at the location. Submit the address and details to help@wcoh.net



www.WarrenCountyTelecom.com | www.facebook.com/WarrenCountyTelecom | www.twitter.com/wcoh_telecom | www.youtube.com/warrencountytelecom

Director 695-1318 paul.kindell@wcoh.net | CAD/RMS 695-2800 paul.bernard@wcoh.net | Data Systems 695-1810 gary.estes@wcoh.net
Radio Systems 695-2860 gary.hardwick@wcoh.net | Telephony 695-1320 garrett.wilson@wcoh.net | Training 695-2802 allison.lyons@wcoh.net

Updated Prompts 695-HELP

- For Data Systems including tokens, mobile data computers, Law or Fire RMS, and password resets, PRESS 1
- For Phone assistance including mobile phones, desk phones, voice mail, data drops, PRESS 2
- For CAD related issues including Frontline VisionTek, Mapping, Reports, and Alerting, PRESS 3
- For the Radio team, PRESS 4
- To speak with our Community Manager regarding training, newsletter, website, or social media, PRESS 5
- For billing questions or if you don't know your intended party, our Support Services Team can assist you by PRESSING 0.

Exclusive employee offer.

County Of Warren Employees,

Save big on the best network. To register for the employee discount or to validate your employment if you're already enrolled in the program, please follow the instructions below.

Two ways to validate

By email address:

1. Visit verizonwireless.com/discounts.
2. Enter your mobile phone number or **My Verizon** User ID in the **Existing Verizon Customer** field.
3. Click **Login** and **Validate by Email** with your work email.

By paystub:

1. Visit verizonwireless.com/discounts.
2. Enter your mobile phone number or **My Verizon** User ID in the **Existing Verizon Customer** field.
3. Click **Login** and **Validate by Paystub** and follow the instructions to upload your paystub.

Check the status of your validation at verizonwireless-employmentvalidation.com.

Have questions? Contact your Verizon Wireless Business Specialist or visit vz.to/1ITJU.

Not a Verizon Customer Yet?

Go to verizonwireless.com/discounts and under "Not yet a Verizon customer?" enter and confirm your work email address. We'll send you an email so you can start shopping.

Employees Discount

15%

Discount applies to most voice and data plans with a monthly access fee of \$34.99 or higher. Monthly Line Access Fees are not eligible for discounts. Features \$24.99 or higher may be eligible for discounts. See plan details for more information.

corrected
Directory Changes can be submitted to our Support Services Team at help@wcoh.net. We reported the wrong email address last month.



Telecom Open House POSTPONED until office renovations are closer to completion. Look for a new email invitation and notices online!



Cathy Passmore

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Cathy.Passmore@VerizonWireless.com

Once approved, the qualifying discount will appear within 1 to 2 billing cycles. Please note that periodically we will ask you to validate your current employment or affiliation status. Our Surcharges (incl. Fed. Univ. Svc. of 17.4% of interstate & int'l telecom charges (varies quarterly), 21¢ Regulatory & \$1.23 Administrative/line/mo., & others by area) are not taxes (details: 1-888-684-1888); gov't taxes & our surcharges could add 7% - 46% to your bill. Activation/upgrade fee/line: Up to \$40. IMPORTANT CONSUMER INFORMATION: Subject to VZW Agmts, Calling Plan & credit approval. Up to \$350 early termination fee; data overage is \$15/GB. Coverage, varying by svc, not available everywhere; see vzw.com. Max 10 lines. © 2016 Verizon Wireless. 0916-181077



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April is Distracted Driver Safety Month

Don't wait to save on our top hands-free accessories during the month of April.

Save
\$20

on a new Plantronics® Voyager Legend® Bluetooth® Headset.

Now \$79.99. Retail Price: \$99.99. Offer valid 4.1.2017 through 4.30.2017



Save
20%

on a new Jabra Freeway Bluetooth Speaker.

Now \$79.99. Retail Price: \$99.99. Offer valid 4.1.2017 through 4.30.2017.



Save
\$30

on the new LG TONE STUDIO.

Now \$199.99. Retail Price: \$229.99.



You made your house a home.

Now make it a smart home.



Cathy Passmore

(513) 659-6054

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Create a smarter way of living.

Make your home a smart home with automated preferences and around-the-clock convenience. Now you can keep your home connected and be in control with a simple touch on your smartphone.

Kwikset® Kevo™ Door Lock \$199⁹⁹

Turn your device into a house key and unlock the door with a simple touch. Multiple levels of encryption keep your home secure.



Chamberlain MyQ Garage™ \$129⁹⁹

Get alerts when your garage door opens or closes. And monitor, open or close it remotely.



Nest Protect \$99⁹⁹

The Nest Protect smoke and carbon monoxide alarm thinks, speaks and alerts your mobile device when something needs to be reported in your home.



Nest 3rd Gen Learning Thermostat \$249⁹⁹

The Nest Thermostat learns your schedule, adjusts itself and can be controlled when you're away to help conserve energy.



Contact me for details on how to turn your house into a smart home.

Cathy Passmore, MAJOR ACCOUNTS MANAGER GOVT
(513) 659-6054 | cathy.passmore@verizonwireless.com

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Step up your security.

Protect the place and people you love with smart home security solutions.

Canary All-in-One Home Security System \$199⁹⁹

Get recorded HD video notifications when something out of the ordinary happens in your home for added peace of mind when you're not there.



Nest Cam Security Camera \$199⁹⁹

Keep an eye on your home 24/7 with 1080p HD video streaming to your mobile device or tablet. Receive alerts if something happens when you are away.



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